

Satyug Darshan Institute of Engineering & Technology, Faridabad

Department of Computer Science

Academic year 2025-26

Programme: B.Tech CSE	Year & Semester: 4 & 7
Course Name: Organisational Behaviour	Course Code: HSMC-03
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Unit I

Short answer questions

Q.N.	Question	KL
1	Define management and state its essential nature.	1
2	Outline the major schools of management thought.	4
3	State the different levels of management in an organization.	1
4	Identify the key managerial skills required at various managerial levels.	2
5	Define Management Information System (MIS) and state its purpose.	1

Long answer questions

Q.N.	Question	KL
1	Explain the evolution of management thought, highlighting traditional, behavioural, systems, contingency and quality viewpoints.	2
2	Examine managerial levels, roles and skills in an organization and analyse their interrelationship.	4
3	Discuss the functions of management—planning, organizing, directing and controlling—and analyse their role in effective management.	2
4	Analyse problem solving and decision making as managerial functions and evaluate their importance in achieving organizational goals.	4
5	Examine management control, managerial ethics and social responsibility and analyse the role of MIS in supporting managerial decision making.	4

Unit II

Short answer questions

Q.N.	Question	KL
1	Define Organizational Behaviour and state its importance in modern organizations.	1
2	Outline the relationship of Organizational Behaviour with other disciplines.	4
3	State the major determinants of personality in individuals.	1
4	Define perception and state the stages involved in the perceptual process.	1
5	Define motivation and state its role in influencing employee behaviour.	1

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Long answer questions

Q.N.	Question	KL
1	Explain the concept, evolution and importance of Organizational Behaviour and analyse its relevance to managerial effectiveness.	2
2	Examine contemporary challenges faced by Organizational Behaviour in present-day organizations.	4
3	Analyse individual behaviour in organizations with reference to personality theories, values, attitudes and emotions and their managerial applications.	4
4	Discuss perception, learning and reinforcement processes and evaluate their impact on employee behaviour and performance.	2
5	Analyse motivation theories and stress-management techniques and evaluate their role in enhancing organizational effectiveness.	4

Unit III

Short answer questions

Q.N.	Question	KL
1	Define a group and state its relevance in organizational settings.	1
2	Outline the stages of group development.	4
3	State the factors influencing group cohesiveness.	1
4	Differentiate between formal groups and informal groups.	4
5	Define leadership and state its key functions in an organization.	1

Long answer questions

Q.N.	Question	KL
1	Explain group formation and development and analyse the role of group processes in decision making.	2
2	Examine the concept of team building and evaluate its importance in improving organizational performance.	4
3	Analyse conflict in organizations with reference to its sources, types and management strategies.	4
4	Discuss power and political behaviour in organizations and analyse their impact on interpersonal relations and decision making.	2
5	Examine leadership concepts, functions and styles and evaluate their effectiveness in different organizational situations.	4

Unit IV

Short answer questions

Q.N.	Question	KL
1	Define organizational design and state its significance.	1
2	Identify major types of organizational structures.	2

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3	Define organizational climate and state its key dimensions.	1
4	Define organizational culture and state its core elements.	1
5	State common forms of resistance to organizational change.	1

Long answer questions

Q.N.	Question	KL
1	Explain organizational design and analyse the impact of various organizational structures on human behaviour.	2
2	Examine the concepts of organizational climate and organizational culture and analyse their influence on employee behaviour.	4
3	Discuss organizational change with reference to its concept and nature and analyse the causes of resistance to change.	2
4	Analyse change management and evaluate strategies for implementing successful organizational change.	4
5	Examine the role of Organizational Development in managing change and enhancing organizational effectiveness.	4