

Satyug Darshan Institute of Engineering & Technology, Faridabad

Department of Management Studies

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Programme: BBA Gen	Year & Semester: 1 st /IInd
Course Name: Organizational Behaviour	Course Code: BBG-106-V
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Unit I

Short answer questions

Q.N.	Question	KL
1	Explain the concept of organizational behaviour.	2
2	State why we need to study OB?	1
3	Explain the importance of OB.	2
4	Describe the nature of OB.	2
5	List the contemporary challenges of OB.	1
6	List the different contributing disciplines to OB	1

Long answer questions

Q.N.	Question	KL
1	Explain the concept of OB and its importance with examples	2
2	Analyze the evolution of OB from its early roots in scientific management to its current state as a multidisciplinary field. Highlight key milestones, theories, and contributors that have shaped the field.	4
3	Explain the different contributing disciplines to OB in detail.	2
4	Analyze the contemporary challenges of OB in detail.	4
5	Explain the models of OB in detail.	2

Unit II

Short answer questions

Q.N.	Question	KL
1	List the determinants of personality.	1
2	Differentiate between positive and negative reinforcement.	4
3	Explain the concept of attitude.	2

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4	Discuss the concept of perception?	2
5	Explain the concept of personality.	2
6	Explain how do emotions influence workplace behaviour?	2

Long answer questions

Q.N.	Question	KL
1	Explain the applications of personality.	2
2	Explain the process of perception.	2
3	Analyze the relationship between perception and employee behaviour.	4
4	Explain motivation and its relatedness with behaviour with the help of a theory of motivation.	2
5	Discuss the key determinants that shape an individual's personality. Explain one major theory of personality.	2
6	Describe how would you define motivation, and explain two theories that describe how motivation works	2

Unit III

Short answer questions

Q.N.	Question	KL
1	List the characteristics of a team?	1
2	Explain the concept of conflict.	2
3	Discuss the meaning of power.	2
4	List the different leadership styles.	1
5	List the different types of groups.	1
6	Mention the different sources of power.	1
7	Explain the meaning of team building.	2
8	Discuss the meaning of group cohesiveness in workplace.	2
9	Discuss the concept of group within an organizational context.	2
10	List the various sources of power.	1

Long answer questions

Q.N.	Question	KL
1	Explain are the various stages of group development in detail.	2
2	Analyze and contrast different conflict management strategies	4

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3	Discuss why do you think that conflict management is important for a manager? Discuss the different sources of conflict. How can a manager handle conflict?	2
4	Explain the different stages of group and team formation.	2
5	Describe who is a leader? Do the leaders possess different styles of leadership? Discuss.	2
6	Describe different leadership styles and their situational applications	2
7	Evaluate decision-making processes in groups.	5
8	Discuss the sources of conflict and conflict resolution techniques that managers can use to address conflicts effectively.	2
9	Differentiate between power and authority.	4
10	Evaluate the stages of group development and discuss their significance in enhancing team effectiveness.	5

Unit IV

Short answer questions

Q.N.	Question	KL
1	Explain matrix structure.	2
2	Describe the concept of organizational culture.	2
3	Explain the concept of organizational change.	2
4	Describe the concept of organizational climate.	2

Long answer questions

Q.N.	Question	KL
1	Explain the concept of change and the different resistors to change.	2
2	Discuss the elements of organization climate.	4
3	Analyze the different types of organisational structures. How does organisational structure impact behaviour? Elaborate.	4
4	Assuming yourself as a managerial level employee, do you think that employees of an organization are inherently resistant to change? To what extent are managers responsible for employee- resistance to change?	5
5	Compare functional and divisional structures in terms of communication and control.	4
6	Explain the various causes of organizational change? Describe the process of implementing change within an organization?	2
7	Explain how would you define organizational structure, and what are its different types? Elaborate in detail.	2